Important Telephone Number Information

CIEE is responsible for you while you are staying the U.S., and our Support Team is available 24 hours a day to help assist you with any difficulties you may have during your stay. It is very important that you notify CIEE with any concerns or problems you may have, especially, if you feel there is an issue with your health, safety, happiness, or if a situation is making you feel uncomfortable.

CIEE

Support & 24 Hour Emergency Telephone Number: 1-800-448-9944

Stephanie Smart // CIEE
CIEE High School USA Responsible Officer
300 Fore St, Portland, ME 04101
Email: ssmart@ciee.org
Tel.: 1-207-553-4120

Annie Hooper // CIEE
CIEE High School USA Alternative Responsible Officer
300 Fore St, Portland, ME 04101
Email: ahooper@ciee.org
Tel.: 1-207-553-5019

U.S. Department of State

The U. S. Department of State is the part of the U.S. government in charge of exchange programs like CIEE's USA High School Program. If you feel that CIEE is not responding to your concerns, you may contact the U.S. Department of State directly at the below information. The telephone number is free to call from anywhere in the United States, and will be available 24 hours a day, 7 days a week.

U.S. Department of State
Telephone Number: 1-866-283-9090
E-mail Address: jvisas@state.gov